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Journal week 4

09-21-20 / CS-250

* What elements of the user stories were the most helpful in developing your initial test cases?

The acceptance criteria was the most helpful part of the user stories, this provided the most info about what the product is supposed to do. The value statement was also helpful that it got the main point across in what the user wanted.

* What was missing from the user stories that would have been helpful?

Just a lot more information overall. It was lacking information and because of that was difficult in the next step of the problem. The user could’ve went into more detail about what the goal was but did not.

* How might you go about getting this additional information?

Reaching back out to the user and asking for more details about what they are referring to. Asking them to go into detail about everything they said and to possibly add more information overall.

* Create a sample email that would effectively relate your needs and prompt a proper response. Be sure to identify the recipient of the communication and the specific information you expect to receive.

Dear <user>,

Thank you for the statements and criteria’s you have provided. Here at <company> we are very interesting in the features that you are recommend and we are hoping for some more in depth details that can provide us a larger vision of the feature you have thought of. Please get back to us and let us know in detail what we can do to accomplish this feature.

Thanks, <company>